

A large, stylized graphic on the left side of the page. It consists of the letters T, R, E, L, and A stacked vertically. Each letter is white with a thick black outline and is set against a solid cyan rectangular background.

**To: All Provider Associations and Vendors**

**RE: System Maintenance on Tuesday, September 30, 2008**

**Total System Outage:**

This maintenance action is being taken to make improvements in system resources available for the operation of the Alabama Medicaid System. Submitters have experienced performance issues in areas of interactive and web portal eligibility. There will be no claims and eligibility processing or system access by any method during the system maintenance period tonight.

**When:**

Tuesday, September 30, 2008 beginning at 10:00 PM Central

To

Tuesday, September 30, 2008 at 11:59 PM Central

September 30, 2008